

Item

Service Improvement and Finance Performance Panel Meeting Notes 22 March 2017

In attendance

Councillors:

Chris Holley (**Convener**)

Tony Colburn

Lynda James

Mary Jones

David Cole

Paxton Hood Williams

Keith Marsh

Jeff Jones

Officers:

Michelle Roberts – Scrutiny Officer

1. Apologies

None

Disclosure of Members' personal interests:

None

Notes of meeting on 22 February 2017

Accepted

Issues arising from notes on 22 February 2017

1. Swansea Market – panel had concerns about the number of empty Stalls and removal of central tables. They had heard from stallholders that footfall had reduced. The panel would like this item to be examined in more depth through an inquiry or working group.

2. 3rd Quarter Performance Monitoring Report

The Panel discussed the 3rd quarter monitoring report raising the following issues:

- a. Pleased to see more than 50% of targets being met but did question how stretching some of those target are. The Panel would like information on how performance indicators are chosen? How the targets are set and how they are reviewed?
- b. The Panel noticed the numbers do not run in sequence for the Performance indicators and ask whether there are indicators missing?
- c. Panel noticed that on the pie chart on page 40 it indicates under customer that 6 are green and 3 red but when you look at the matrix further on this does not tally, why is this?
- d. The Panel felt that there is an omission in the data reported under the poverty indicators and believe that there should be more measures around breaking the cycle of poverty like for example a measure that relates to the number of people helped into employment.
- e. How Challenge Advisors are selected and trained was raised including the recruitment and selection process? (7.3.6)

ACTION

Write to SPC to suggest as future topic

Contact Richard Rowland for more info.

For inclusion in the Conveners Letter

- f. After removal of grant funding for Family Learning a reduced central service is now in operation. The Panel would like how that service is performing under this reduced service? (7.3.9)
- g. What SLAs are going out to schools and what the buy in is for these and what the impact is if buy in is reduced with schools choosing to go elsewhere? (7.3.10)
- h. The Panel would like some more information on Local Area Co-ordination particularly evidence to support the phrase the approach is proving very successful'. Is there any evaluation of this aspect available? (7.6.3).
- i. The Panel request further information on AS7 that relates particularly to safeguarding of adults in residential or nursing care.
- j. 'Creating a vibrant and viable city and economy' item. The Panel would like to talk to the Leader in the new municipal year about this aspect. (7.4) The Panel would also like to see the business plan for the City Deal.
- k. The Panel would like to ensure that the City Deal especially the financial aspects scrutinised and would like to see this monitored by a scrutiny body. The Panel will refer this to the SPC to consider setting up this. They would also like to see the setting up of this new body publicised.

Write to SPC to suggest as future topic

3. Conveners Letters

Response letter from Cabinet Member 8 March

- a) Cost of termly bus pass for pupils who do not qualify for home to school transport is £420 (or £450 by instalment). The Panel ask how this figure is come to/what is the figure based upon?

4. Work Programme

- a) Welsh Public Library Standards Annual Performance Report put back until June 17
- b) Pre-decision scrutiny of Public Protection Commissioning Review will now be reported to Scrutiny and Cabinet in the new municipal year.